

MUSTER.

HEALTH COMPLIANCE, LLC

Course catalog

Workforce compliance training for health centers, built so every course traces to the rule that requires it — and ships with the crosswalk that proves it.

COURSES

13 titles

LANGUAGES

English & Spanish

EDITION

2026.1

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THE CATALOG

Courses

Each course is delivered as a facilitated session with speaker notes, and ships with a coverage crosswalk mapping the training elements a regulator will ask about to the slide that satisfies each one. Lengths are for the English session; interpreted delivery runs roughly double.

CODE	COURSE	AUDIENCE	LENGTH	PRIMARY AUTHORITY
MHC-101	HIPAA Privacy & Security ES	All workforce	30 min	45 CFR §164.530(b); §164.308(a)(5); CMIA
MHC-201	Fraud, Waste & Abuse and the False Claims Act	All workforce	30 min	31 USC §§3729–3733; DRA §6032
MHC-301	Conflicts of Interest & Standards of Conduct	Staff, managers, board	25 min	45 CFR §75.327; §75.112
MHC-401	Mandated Reporting: Child, Elder & Dependent Adult CA	All staff	30 min	Pen. Code §§11164–11174.3; W&I §15630
MHC-501	340B Program Integrity	340B-related duties	35 min	42 USC §256b; HRSA OPA
MHC-601	Workplace Violence Prevention in Health Care CA	All staff	60 min	8 CCR §3342(f)(1)(A) — 8 elements
MHC-701	Bloodborne Pathogens & Exposure Response CA	Occupational exposure	60 min	8 CCR §5193(g)(2)(G) — 14 elements
MHC-701-PR	Bloodborne Pathogens & Exposure Response PR	Occupational exposure	60 min	29 CFR 1910.1030(g)(2)(vii) — PR OSHA
MHC-702	Infection Prevention & Standard Precautions	Clinical & patient-facing	30 min	8 CCR §5193, §5199; FSR standards
MHC-801	Cultural Humility, Language Access & Nondiscrimination	All staff	30 min	45 CFR Part 92 (Section 1557); CLAS
MHC-901	Ryan White Program Standards	RWHAP-funded services	30 min	HRSA HAB monitoring standards
MHC-1001	Informed Consent & Minors' Sensitive Services CA	Clinical & front office	40 min	Fam. Code §§6920–6929; 42 CFR Part 50 B
MHC-1002	Patient Grievances & Complaint Handling	Patient-facing staff	25 min	Section 1557; FSR; plan delegation terms

Jurisdiction flags. **CA** and **PR** mark courses built to a specific jurisdiction's standard.

Courses without a flag rest on federal authority and apply in both. **ES** marks a Spanish edition available today; the remaining Spanish editions are produced on engagement.

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WHAT YOU GET

Every course ships with the same four things

- **The session.** Facilitated live, on site or by video, with speaker notes written for whoever is delivering it.
- **The coverage crosswalk.** Each training element the standard names, mapped to the slide that satisfies it. This is the page you hand an inspector.
- **The localization slots.** Marked places where your plan owner, your reporting contacts, your codes and your forms go. A generic statement does not satisfy an element that asks for your program.
- **The training record fields.** Date, content summary, trainer name and qualifications, attendees, and language of delivery — the evidence that the training happened.

Delivery

Live sessions run in English with Spanish interpretation, arranged by you or by Muster. Materials are provided in both languages. Remote delivery and LMS-loaded self-paced modules are available.

Several standards require an opportunity for interactive questions answered by a person knowledgeable about your program. Those courses include a scheduled session for that purpose; a self-paced module alone does not satisfy them.

Scheduling

On-site engagements are scheduled as multi-day blocks covering several courses. Interpreted sessions run roughly twice the listed length, and are scheduled accordingly.

What these courses are not

They are educational. They do not carry continuing education credit unless the course says so, and they do not replace your own determination of what your organization is required to do.

They are not legal advice. Where a question is genuinely legal — statutory interpretation with money on it — the right answer is your counsel, and we will say so.

Before delivery

Jurisdiction-specific courses are reviewed against current statutory text before each engagement. Where a cited authority has changed, the course changes with it.

Start with a scoping call.

Twenty minutes to work out which courses you are required to deliver, and which ones you actually have evidence for.

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